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| **COMPLAINT** | |
| **applicable in cases referred to in the Rules of Transaction Clearing** | |
| 1. Complaint date |  |
| 2. Town |  |
| **I. Details of the participant filing the complaint** | |
| 1. Name |  |
| 2. Registered address |  |
| **II. Details of the natural person filing the complaint**  *(Contact person authorised by the participant for the complaint)* | |
| 1. First and last name |  |
| 2. Position |  |
| 3. Telephone |  |
| 4. E-mail |  |
| 5. Confirmation of the authorisation of the person filing the complaint to provide additional clarifications | Yes |
| **III. Details of the service / fee covered by the complaint** | |
| 1. Event date |  |
| 2. Transaction number / instruction number / invoice number |  |
| **IV. Content** | |
| 1. Description of the event |  |
| 2. Claims of the participant |  |
| 3. Justification |  |
|  |  |
| **Signatures of representatives**  *(duly authorised by the Participant)* |  |