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| **COMPLAINT** |
|  **applicable in cases referred to in the Rules of Transaction Clearing**  |
| 1. Complaint date |  |
| 2. Town |  |
| **I. Details of the participant filing the complaint** |
| 1. Name |   |
| 2. Registered address |   |
| **II. Details of the natural person filing the complaint***(Contact person authorised by the participant for the complaint)* |
| 1. First and last name |   |
| 2. Position |   |
| 3. Telephone |   |
| 4. E-mail |   |
| 5. Confirmation of the authorisation of the person filing the complaint to provide additional clarifications | Yes |
| **III. Details of the service / fee covered by the complaint** |
| 1. Event date |   |
| 2. Transaction number / instruction number / invoice number |   |
| **IV. Content** |
| 1. Description of the event |   |
| 2. Claims of the participant |   |
| 3. Justification |   |
|  |  |
| **Signatures of representatives** *(duly authorised by the Participant)* |   |